

PROCEDURE 1410.02
Issued January 1, 1994

SUBJECT: State operator assistance.

APPLICATION: Executive Branch Departments and Sub-units.

PURPOSE: To provide guidance in requesting assistance from State operators.

CONTACT AGENCY: Department of Information Technology (DIT)
Infrastructure Services
Telecommunications & Network Management

TELEPHONE: 517/373-0785

FAX: 517/373-0303

SUMMARY: Executive Branch Departments and Sub-units may request directory assistance and the establishment of conference calls for parties of four to six.

APPLICABLE FORMS: None.

PROCEDURES:

- Dial State of Michigan Operator
- Identify needs (e.g., general information, specific employee/agency telephone number and local transfers to State telephone numbers, or setting up conference calls).

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